## TELECONFERENCE PRESENTATION

## Q3 2012

6 November 2012

## AGENDA



## AGENDA

- Important events in Q3 2012
- Financial highlights
- Q\&A


## DISCLAIMER

Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimate" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities.

Although we believe that the expectations reflected in these forward-looking statements are reasonable, such forwardlooking statements involve known and unknown risks, uncertainties and other important factors that could cause our actual results, performance or achievements or industry results, to differ materially from any future results, performance or achievements expressed or implied by such forward-looking statements. Such risks, uncertainties and other important factors include, among others: global and local economic conditions; changes in market trends and end-consumer preferences; fluctuations in the prices of raw materials, currency exchange rates, and interest rates; our plans or objectives for future operations or products, including our ability to introduce new jewelry and non-jewelry products; our ability to expand in existing and new markets and risks associated with doing business globally and, in particular, in emerging markets; competition from local, national and international companies in the United States, Australia, Germany, the United Kingdom and other markets in which we operate; the protection and strengthening of our intellectual property, including patents and trademarks; the future adequacy of our current warehousing, logistics and information technology operations; changes in Danish, E.U., Thai or other laws and regulation or any interpretation thereof, applicable to our business; increases to our effective tax rate or other harm to our business as a result of governmental review of our transfer pricing policies, conflicting taxation claims or changes in tax laws; and other factors referenced in this presentation.

Should one or more of these risks or uncertainties materialize, or should any underlying assumptions prove to be incorrect, our actual financial condition, cash flows or results of operations could differ materially from that described herein as anticipated, believed, estimated or expected.

We do not intend, and do not assume any obligation, to update any forward-looking statements contained herein, except as may be required by law or the rules of NASDAQ OMX Copenhagen. All subsequent written and oral forward-looking statements attributable to us or to persons acting on our behalf are expressly qualified in their entirety by the cautionary statements referred to above and contained elsewhere in this presentation.

## IMPORTANT EVENTS IN Q3 2012

## CEO MESSAGE

- Guidance updated - revenue and EBITDA margin upgraded mainly as effect of FX
- Stock balancing campaign to improve quality of retailer's stock is largely completed
- Spring/Summer 12 and Autumn part of Autumn/Winter collection do very well in terms of sales-out
- Initial feedback from Christmas part of Autumn/Winther 12 collection very encouraging
- All major markets have improved their like-for-like sales out in the Concept stores
- Continuous investments in IT systems, warehouse consolidation and management processes


## KEY FINANCIALS Q3 2012

| P\&L, CF (\% change Y/Y) |  |
| :--- | ---: |
|  | Q3 2012 |
| Revenue (DKKm) | 1,794 |
| Change | $14.3 \%$ |
| EBITDA (DKKm) | 503 |
| Change | $-6.2 \%$ |
| Net Profit (DKKm) | 380 |
| Change | $11.4 \%$ |
|  |  |
| Free cash flow (DKKm) | -88 |


| MARGINS |  |  |
| :--- | ---: | ---: |
|  | Q3 2012 | Q3 2011 |
| Gross Margin | $64.1 \%$ | $73.6 \%$ |
| EBITDA Margin | $28.0 \%$ | $34.2 \%$ |
| EBIT Margin | $25.8 \%$ | $32.2 \%$ |
|  | Q3 2012 | Q3 2011 |
| CASH CONVERSION, ROIC, DEBT |  |  |
| Cash conversion | $-23.2 \%$ | $10.9 \%$ |
| ROIC | $22.1 \%$ | $37.4 \%$ |
| NIBD (DKKm) | 829 | 1,118 |
| NIBD to EBITDA | 0.5 | 0.4 |

## STOCK BALANCING CAMPAIGN LARGELY COMPLETED

## TIME LINE STOCK BALANCING CAMPAIGN



## Q3 REVENUE BASED ON GEOGRAPHY

$\left.\begin{array}{|cccccccc}\hline & \text { REVENUE BREAKDOWN BY GEOGRAPHY (DKKm) } & \\ \hline & \text { Q3-2012 Q3-2011 } & \text { \% change } & \begin{array}{c}\text { \% LC } \\ \text { change }\end{array} & \begin{array}{c}\text { Received } \\ \text { Q3 2012 }\end{array} & \begin{array}{c}\text { Replaced } \\ \text { Q3 } \\ \text { 2012 }\end{array} & \begin{array}{c}\text { Replaced in } \\ \text { \% of as }\end{array} \\ \text { revenue }\end{array}\right]$

## COMMENTS

- Significant impact from stock balancing campaign where replacements may have changed the retailers' purchasing patterns and thereby affecting the reported revenue negatively


## ALL MAJOR MARKETS WITH POSITIVE OR IMPROVED LIKE FOR LIKE SALES OUT DEVELOPMENT IN CONCEPT STORES



## COMMENTS

- Continued sales-out growth in the US
- UK moved into positive territory...
- ... Germany stayed in positive territory...
- ...Australia continued low single-digit declines


## NEW PRODUCTS PERFORMING WELL



## COMMENTS

- As part of the realignment of the price and product architecture PANDORA, during Q3 2012, launched the first part of the Autumn/Winter 2012 collection
- PANDORA continue to see all of our new 2012 collections perform very well - both in terms of sales-in, and but more importantly sales-out at our retailers - compared to the collections launched last year
- It is also encouraging to see that the major markets all show improvements in sales-out from Concept stores


## 2012 FINANCIAL GUIDANCE



## 2012 FINANCIAL GUIDANCE

- Revenue above DKK 6.3 billion
- Gross margin in the mid 60's
- EBITDA margin in the mid 20's
- CAPEX around DKK 250 million
- Effective tax rate of $18 \%$
- Expectation of approximately 200 new Concept stores


## REVENUE DEVELOPMENT SLIGHTLY BETTER THAN PREVIOUSLY ANTICIPATED - DUE PRINCIPALLY TO POSITIVE FX DELOPMENTS



11 | 6 NOVEMBER 2012

## MAJOR MARKETS DEVELOPMENT

|  | REVENUE BREAKDOWN BY GEOGRAPHY (DKKm) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3-2012 | Q2-2012 | Q1-2012 | Q4-2011 | Q3-2011 | \% change | \% LC change |
| Americas | 920 | 687 | 766 | 883 | 755 | 21.9\% | 9.5\% |
| US | 711 | 521 | 609 | 701 | 614 | 15.8\% | 2.6\% |
| Other | 209 | 166 | 157 | 182 | 141 | 48.2\% |  |
| Europe | 699 | 403 | 474 | 779 | 618 | 13.1\% | 11.0\% |
| UK | 249 | 102 | 134 | 344 | 222 | 12.2\% | 0.0\% |
| Germany | 130 | 85 | 100 | 184 | 173 | -24.9\% |  |
| Other | 320 | 216 | 240 | 251 | 223 | 43.5\% |  |
| Asia Pacific | 175 | 170 | 184 | 290 | 196 | -10.7\% | -17.3\% |
| Australia | 120 | 131 | 124 | 210 | 138 | -13.0\% | -24.0\% |
| Other | 55 | 39 | 60 | 80 | 58 | -5.2\% |  |
| Total | 1,794 | 1,260 | 1,424 | 1,952 | 1,569 | 14.3\% | 6.8\% |

## COMMENTS

- Significant impact from stock balancing campaign where replacements may have changed the retailers' purchasing patterns and thereby affecting the reported revenue negatively
- Growth in Other Europe driven by Italy, Russia and France
- Americas, UK and Australia helped by positive currency development


## REVENUE BY CHANNEL AND IMPACT FROM STOCK BALANCING CAMPAIGN

REVENUE BREAKDOWN BY CHANNEL (DKKm)

|  | Q3-2012 | Q3-2011 | $\begin{gathered} \text { Received Q3 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Replaced Q3 } \\ 2012 \end{gathered}$ | Number of POS $\text { Q3 } 2012$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Concept stores | 901 | 440 | 18 | 9 | 745 |
| SiS | 309 | 371 | 28 | 28 | 1,063 |
| Gold | 249 | 344 | 27 | 59 | 1,873 |
| Total Branded | 1,459 | 1,155 | 73 | 96 | 3,681 |
| Silver | 185 | 235 | 13 | -11 | 2,726 |
| White \& TR | 113 | 123 | - | 3 | 2,044 |
| Total unbranded | 298 | 358 | 13 | -8 | 4,770 |
| Total Direct | 1,757 | 1,513 | 86 | 88 | 8,451 |
| 3rd party | 37 | 56 | - | 39 | 1,769 |
| Total | 1,794 | 1,569 | 86 | 127 | 10,220 |

## COMMENTS

- Very positive feedback from retailers on stock balancing campaign
- The requests for returns of discontinued products show a participation rate of approximately two-thirds amongst all points of sales in our distribution network
- Participation rates for Concepts stores and SiS approximately 80\%


## DEVELOPMENT IN OUR DISTRIBUTION NETWORK

| NUMBER OF STORES AND OPENINGS |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of stores Net openings |  |  |  |  |  |  |  |  |  |
| Q3 2012 Q2 2012 Q3 $2011 \begin{gathered}\text { \% of } \\ \text { total }\end{gathered}$ Q3 2012 Q2 2012 Q1 2012 Q4 2011 Q3 2011 |  |  |  |  |  |  |  |  |  |
| Concept stores | 823 | 766 | 568 | 8.0\% | 57 | 68 | 26 | 104 | 42 |
| Shop-inShop | 1,204 | 1,090 | 1,061 | 11.8\% | 114 | 2 | -94 | 121 | 25 |
| Gold | 2,130 | 1,976 | 1,728 | 20.8\% | 154 | -30 | 185 | 93 | -17 |
| Total branded | 4,157 | 3,832 | 3,357 | 40.6\% | 325 | 40 | 117 | 318 | 50 |
| Silver | 2,935 | 3,043 | 2,672 | 28.7\% | -108 | 86 | 259 | 26 | 152 |
| White | 3,128 | 3,568 | 4,371 | 30.7\% | -440 | -182 | -609 | -12 | -218 |
| Total | 10,220 | 10,443 | 10,400 | 100\% | -223 | -56 | -233 | 332 | -16 |

NUMBER OF STORES, KEY NEW MARKETS

|  | End of Q3 2012 |  |  |  |  |  |  | Net openings |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Russia | China | Japan | Rest of Asia | France | Italy | Total | $\begin{gathered} \text { Q3 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2012 \end{gathered}$ |
| Concept stores | 53 | 22 | 4 | 46 | 8 | 6 | 139 | 16 | 27 | 7 |
| Shop-in-shop | 8 | 17 | 15 | 39 | 27 | 8 | 114 | 9 | 14 | 8 |
| Total | 61 | 39 | 19 | 85 | 35 | 14 | 253 | 25 | 41 | 15 |

## PRODUCT MIX - CORE CATEGORIES PERFORMING WELL

| PRODUCT MIX (DKKm) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3-2012 | Q3-2011 | \% change | \% of total | Received Q3 2012 | Replaced Q3 2012 |
| Charms | 1,340 | 1,040 | 28.8\% | 74.6\% | 29 | 94 |
| Silver and gold charms bracelets | 231 | 162 | 42.6\% | 12.9\% | 0 | 19 |
| Rings | 132 | 96 | 37.5\% | 7.4\% | 1 | 6 |
| Other jewellery | 91 | 271 | -66.4\% | 5.1\% | 56 | 8 |
| Total | 1,794 | 1,569 | 14.3\% | 100.0\% | 86 | 127 |

PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE


## COMMENTS

- Product mix highly affected by stock balancing campaign
- Main trend in stock balancing campaign is discontinued items within...
- Gold products (including charms)
- Other jewelry
- ... which are replaced with bestsellers, especially silver charms
- New ring collection selling well


## GM IMPACTED BY INCREASING RAW MATERIAL PRICES

| GROSS PROFIT (DKKm) AND GROSS MARGIN (\%) |
| :--- |
|  |
|  |
| Gross Profit |
| Gross Margin \% |

## COMMENTS

- Gross margin negatively impacted by increasing raw material prices (-7.4\%), price and mix changes (-1.0\%) and currencies (-1.1\%)
- No impact from stock campaign
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately $67 \%$ based on average gold and silver prices in Q3 2012
- Gross margin impact of approx. $2 \%$ if $10 \%$ deviation on commodities


## SLIGHTLY HIGHER COST PRIMARILY FROM BUILD-UP IN NEW MARKETS

| OPEX, EBITDA (DKKm) AND MARGIN (\%) |  |  |  |  | COMMENTS |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 2012 | Q3 2011 | FY 2011 | FY 2010 | - Distribution costs impacted by building organisations in new markets |
| Gross margin |  |  |  |  |  |
| \% of revenue | 64.1\% | 73.6\% | 73.0\% | 70.9\% |  |
| DKKm <br> Operational expenses | 1,150 | 1,155 | 4,860 | 4,725 | Increase in Administrative costs related to... |
| \% of revenue | 38.3\% | 41.4\% | 42.1\% | 34.6\% |  |
| DKKm | 687 | 649 | 2,802 | 2,309 | - Organisations in new markets |
| Distribution costs |  |  |  |  |  |
| \% of revenue | 26.6\% | 28.8\% | 30.9\% | 26.1\% | - Increased personnel headcount in HQ |
| DKKm <br> Of which mark | 477 | 452 | 2,053 | 1,733 | - IT infrastructure |
| \% of Revenue | 10.6\% | 14.0\% | 14.6\% | 11.1\% |  |
| DKKm | 190 | 220 | 973 | 743 |  |
| Administrative costs |  |  |  |  |  |
| \% of revenue | 11.7\% | 12.6\% | 11.2\% | 8.6\% |  |
| DKKm | 210 | 197 | 749 | 576 |  |
| D\&A* | 40 | 30 | 223 | 268 |  |
| EBITDA | 503 | 536 | 2,281 | 2,684 |  |
| \% of revenue | 28.0\% | 34.2\% | 34.3\% | 40.3\% |  |

*Including gains/losses from sale of assets

## GROUP EBITDA MARGIN AT 28\%, BUT SIGNIFICANT DIVERGENCE IN EBITDA MARGIN BY REGION

| EBITDA MARGIN |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 2012 | Q2 2012 | Q1 2012* | $\begin{gathered} \hline \text { Q3 } 2012 \\ \hline \text { vs. Q2 } \\ 2012 \\ \text { (\% pts) } \end{gathered}$ | Q3 2011 | Q2 2011 | $\begin{gathered} \hline \text { Q3 } 2012 \\ \text { vs. Q3 } \\ 2011 \\ \text { (\% pts) } \end{gathered}$ |
| Americas | 42.7\% | 44.0\% | 49.9\% | -1.3\% | 53.8\% | 55.9\% | -11.1\% |
| Europe | 34.3\% | 5.0\% | 16.0\% | +29.3\% | 30.3\% | 25.5\% | +4.0\% |
| Asia Pacific | 19.4\% | 13.5\% | 27.2\% | +5.9\% | 36.7\% | 33.5\% | -17.3\% |
| Unallocated costs ${ }^{1}$ | -9.1\% | -9.9\% | -7.5\% | +0.8\% | -8.2\% | -5.6\% | -0.9\% |
| Group EBITDA margin | 28.0\% | 17.5\% | 28.2\% | +10.5\% | 34.2\% | 36.8\% | -6.2\% |

* In the Q1 2012 report, the reported regional EBITDA margins were: 51.8\% for Americas, 14.1\% for Europe and 23.9\% for Asia. In the above table, the regional EBITDA margins for Q1 12 has been recalculated incorporating the difference between volumes received and volumes returned in Q1 2012 in connection with the global stock balancing campaign based on standard cost in order to isolate the effect from deferred volumes from one quarter to the next

[^0]
## COMMENTS

- The Americas region EBITDA margin remained above Group average, despite the significant impact from the on-going stock balancing campaign.
- The EBITDA margin in Europe rebounds after completing the stock balancing campaign.
- The EBITDA margin in Asia Pacific no longer impacted by the stock balancing campaign, but still impacted by the decrease in revenue in Australia and start-up costs related to the development of new markets in Asia.


## $\overline{\text { FINANCIAL ITEMS, TAX AND NET PROFIT }}$

| INTEREST, TAX AND MINORITIES (DKKm) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| DKKm | Q3 2012 | Q3 2011 | FY 2011 | FY 2010 |
| EBIT | 463 | 506 | 2,058 | 2,416 |
| Financial income | 5 | 22 | 642 | 54 |
| Financial expenses | -4 | -112 | -331 | -218 |
| Profit before tax | 464 | 416 | 2,369 | 2,252 |
| Income tax expenses | -84 | -75 | -332 | -381 |
| Effective tax rate | 18.1\% | 18.0\% | 14.0\% | 16.9\% |
| Group net profit | 380 | 341 | 2,037 | 1,871 |
| Minority interests | - | - | - | -25 |
| Net profit attributable to shareholders | 380 | 341 | 2,037 | 1,846 |

## COMMENTS

- Net financial income amounted to DKK 1 million in Q3 2012
- Financial items in Q3 2011 were significantly impacted by unrealised FX loss
- Effective tax rate $18.1 \%$


## WORKING CAPITAL

| WORKING CAPITAL |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKKm | Q3 2012 | Q2 2012 | Q1 2012 | Q4 2011 | Q3 2011 |
| Inventory | 1,922 | 1,925 | 1,668 | 1,609 | 1,964 |
| Trade receivables | 982 | 543 | 704 | 900 | 984 |
| Trade payables | 174 | 185 | 143 | 288 | 179 |
| Operating working capital | 2,730 | 2,283 | 2,229 | 2,221 | 2,769 |
| \% of revenue ${ }^{1}$ | 42.3\% | 36.8\% | 35.2\% | 33.4\% | 39.5\% |
| Other receivables | 505 | 320 | 302 | 177 | 206 |
| Tax receivables | 46 | 45 | 43 | 41 | 48 |
| Provisions ${ }^{4}$ | 283 | 280 | 248 | 243 | 155 |
| Income tax payable | 324 | 295 | 378 | 344 | 618 |
| Other payables | 576 | 648 | 616 | 775 | 489 |
| Net working capital including derivatives | 2,098 | 1,425 | 1,332 | 1,077 | 1,761 |
| \% of revenue ${ }^{1}$ | 32.5\% | 23.0\% | 21.0\% | 16.2\% | 25.1\% |
| Derivatives | -61 | 205 | 68 | 250 | 139 |
| Net working capital excluding derivatives | 2.037 | 1.630 | 1.400 | 1,327 | 1,900 |
| \% of revenue ${ }^{1}$ | 31.5\% | 26.3\% | 22.1\% | 19.9\% | 27.1\% |
| Free cash flow | -88 | 91 | 118 | 930 | 37 |
| Cash conversion ${ }^{2}$ | -23.6\% | 144.4\% | 34.9\% | 167.6\% | 10.9\% |
| ROIC ${ }^{3}$ | 22.0\% | 24.2\% | 29.9\% | 34.7\% | 37.4\% |

## COMMENTS

- Operating working capital was flat $\mathrm{y} / \mathrm{y}$
- Inventory at the end of Q3 2012 reflects improved inventory management offset by increased commodity prices as well as temporary increase from products returned under the stock balancing program.
- Gold and silver prices up approximately $34 \%$
- DKK 135 million in inventory caused by take back from the stock balancing campaign
- In Q3 trade receivables was up and free cash flow was down - both due to seasonality.

[^1]

- Group revenue was DKK 1,794 million
- Gross margin of $64.1 \%$
- EBITDA was DKK 503 million (margin of 28.0\%)
- The quarter progressed slightly better than previously anticipated due principally to positive FX
- Stock balancing campaign largely completed
- Launch of Autumn/Winter 2012 collection on track
- Full year guidance 2012 updated
- Main focus continues to be on the consumer, the product and sales-out


## QUESTIONS AND ANSWERS




[^0]:    ${ }^{1}$ Unallocated costs includes HQ costs, central marketing and administration cost in Thailand

[^1]:    ${ }^{1} \%$ of revenue in relation to last twelve months' revenue. DKK $6,430 \mathrm{~m}$ for the period ended 30 September 2012
    ${ }^{2}$ Calculated as free cash flow / net profit
    ${ }^{3}$ Calculated as last 12 months' EBIT / Invested capital (at end of period)
    ${ }^{4}$ Excluding earn-out

