

TELECONFERENCE Q3 2015 FINANCIAL RESULTS

10:00 CET, 10 November 2015



PANDORA
UNFORGETTABLE MOMENTS

AGENDA

AGENDA

- Business highlights:
 - Key developments in Q3 2015
 - Market development and sales-out
 - Guidance 2015
- Financial review for Q3 2015
- Recap and Q&A



DISCLAIMER

Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words “targets,” “believes,” “expects,” “aims,” “intends,” “plans,” “seeks,” “will,” “may,” “might,” “anticipates,” “would,” “could,” “should,” “continues,” “estimate” or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities; and

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Q3 2015 SUMMARY

- Q3 2015 revenue was DKK 3,911 million, an increase of 37.5% or 28.0% in local currency compared to Q3 2014, driven by all geographic regions and product categories, impacted by:
 - Success of newly launched products – including the new Pre-Autumn and Autumn collections
 - Strategic changes or reductions in promotions in selected markets
 - Network expansion across all geographies, with 112 concept stores added during the quarter - revenue from concept stores increased 49.3% and generated more than 60% of total revenue
- All major markets saw a continued positive development in sales-out from concept stores (like-for-like)
- EBITDA was DKK 1,454 million, up 42.5% compared to Q3 2014, corresponding to an EBITDA margin of 37.2%
 - Including a gain of around 2pp on gross margin from lower commodity prices
- Free cash flow was DKK 263 million compared to DKK 567 million in Q3 2014
 - Cash conversion impacted by anticipated fluctuations in working capital
- Full year revenue guidance unchanged
- DKK 3.9 billion share buyback programme on track – DKK 3 billion bought back in 9M 2015

REGIONAL REVENUE DEVELOPMENT

REVENUE BREAKDOWN BY GEOGRAPHY (DKKm)

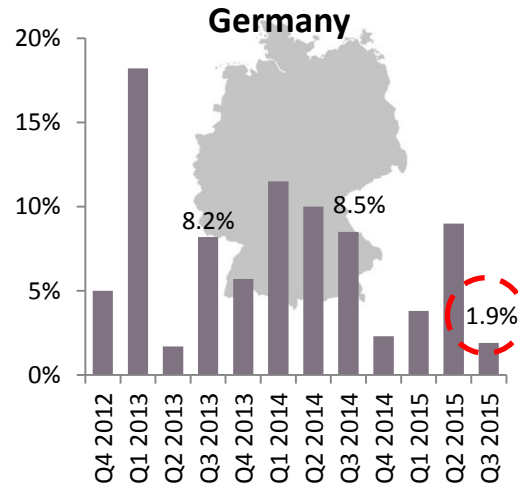
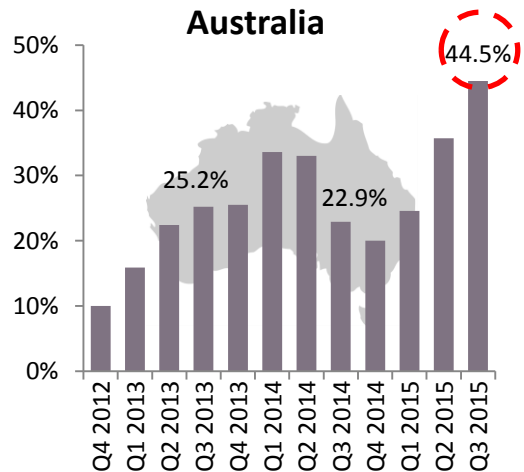
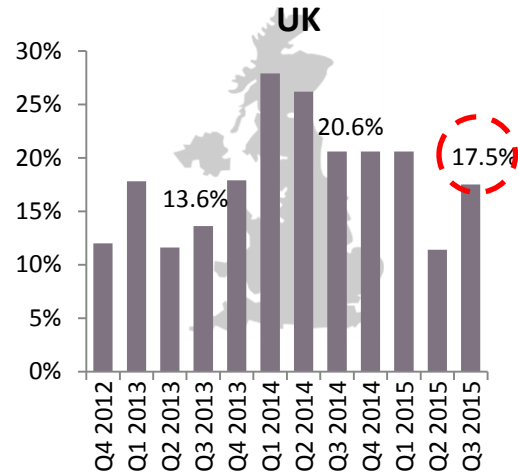
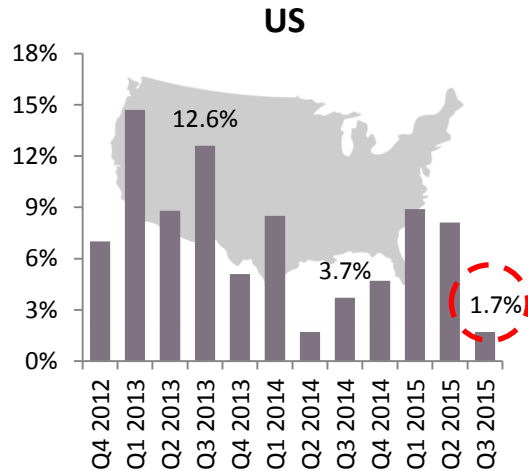
| | Q3 2015 | Q3 2014 | FY 2014 | Growth Q3/Q3 | LC Growth Q3/Q3 | Share of revenue (Q3 2015) |
|---------------------|--------------|--------------|---------------|--------------|-----------------|----------------------------|
| US | 1,057 | 839 | 3,629 | 26.0% | 5.7% | 27.0% |
| Other Americas | 372 | 326 | 1,330 | 14.1% | 15.3% | 9.5% |
| Americas | 1,429 | 1,165 | 4,959 | 22.7% | 8.3% | 36.5% |
| UK | 626 | 416 | 1,654 | 50.5% | 37.0% | 16.0% |
| Germany | 216 | 144 | 578 | 50.0% | 50.0% | 5.6% |
| Other Europe | 1,037 | 775 | 3,072 | 33.8% | 32.9% | 26.5% |
| Europe | 1,879 | 1,335 | 5,304 | 40.7% | 36.1% | 48.1% |
| Australia | 208 | 153 | 806 | 35.9% | 45.1% | 5.3% |
| Other Asia Pacific | 395 | 192 | 873 | 105.7% | 77.1% | 10.1% |
| Asia Pacific | 603 | 345 | 1,679 | 74.8% | 62.9% | 15.4% |
| Total | 3,911 | 2,845 | 11,942 | 37.5% | 28.0% | 100.0% |

COMMENTS

- Growth in all regions lifted by favourable currency moves
- North America impacted by change in promotions
- Brazil continues the positive development
- Continued strong growth in Europe, driven by all major markets
- Growth in Asia Pacific in local currency of 62.9% driven primarily by Australia, Hong Kong and China
 - Conversion of distributor revenue to retail revenue added around DKK 70 million in China

SALES-OUT POSITIVE IN ALL MAJOR MARKETS

LIKE-FOR-LIKE CONCEPT STORES – SALES-OUT DEVELOPMENT (Y/Y GROWTH)



COMMENTS

- Continued positive like-for-like growth across all four major markets
- US sales-out growth impacted by change in promotions
- UK and Australia driven by improved in-store execution and high brand awareness
- Like-for-like sales-out in Germany positive despite network almost doubling compared to Q3 2014

2015 FINANCIAL EXPECTATIONS

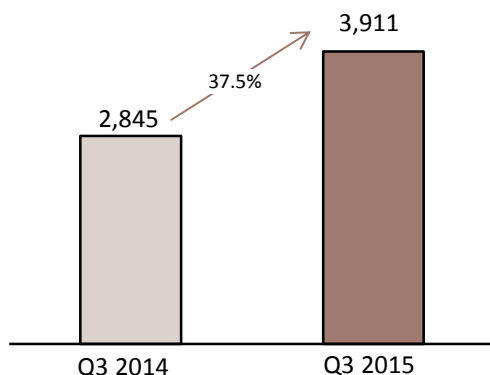


2015 FINANCIAL EXPECTATIONS

- Revenue of more than DKK 16 billion
- EBITDA margin of approx. 37%
- CAPEX of approx. DKK 1,000 million (previously expected DKK 900 million)
- Effective tax rate of approx. 30%
 - Excluding additional tax expenses related to the settlement, the tax rate is expected to be 22%
- During 2015, PANDORA expects to open more than 375 concept stores

REVENUE DEVELOPMENT

REVENUE (DKKm)

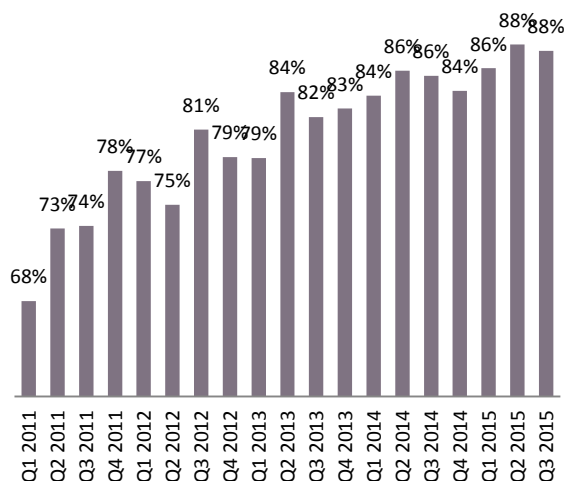


- 28.0% growth in local currency
- Volume up 13.6%
- ASP DKK 175 (vs. DKK 145 in Q3 2014)

COMMENTS

- Total revenue increased by 37.5% driven network expansion (2/3) and like-for-like sales-in growth (1/3)
- ASP increase 21% driven by currency, product mix and an increased share of revenue from PANDORA owned stores
- Revenue from O&O stores increased 145% to DKK 1,019 million
- Branded distribution generated 88% of revenue compared to 86% in Q3 2014

SHARE OF BRANDED REVENUE



SHARE OF REVENUE PER CHANNEL

| | Q3 2015 | Share of rev. |
|------------------------|--------------|---------------|
| Concept stores | 2,372 | 60.6% |
| Shop-in-shops | 564 | 14.4% |
| Gold | 491 | 12.6% |
| Total branded | 3,427 | 87.6% |
| Silver | 169 | 4.4% |
| White & travel retail | 153 | 3.9% |
| Total unbranded | 322 | 8.3% |
| Total direct | 3,749 | 95.9% |
| 3rd party | 162 | 4.1% |
| Total | 3,911 | 100.0% |

DEVELOPMENT IN THE DISTRIBUTION NETWORK

NUMBER OF STORES AND OPENINGS

| | Number of stores | | | | Net openings | |
|-------------------------|------------------|--------------|--------------|-----------------------------|------------------------|------------------------|
| | Q3 2015 | Q2 2015 | Q3 2014 | Share of total (Q3 2015) | Q3 2015 vs. Q2 2015 | Q3 2015 vs. Q3 2014 |
| Concept stores | 1,666 | 1,554 | 1,307 | 17.5% | 112 | 359 |
| - hereof PANDORA owned | 440 | 357 | 218 | 4.6% | 83 | 222 |
| Shop-in-shops | 1,613 | 1,575 | 1,507 | 16.9% | 38 | 106 |
| - hereof PANDORA owned | 117 | 96 | 64 | 1.2% | 21 | 53 |
| Gold | 2,595 | 2,497 | 2,349 | 27.2% | 98 | 246 |
| Total branded | 5,874 | 5,626 | 5,163 | 61.6% | 248 | 711 |
| Silver | 2,314 | 2,448 | 2,761 | 24.3% | -134 | -447 |
| White and travel retail | 1,345 | 1,488 | 1,917 | 14.1% | -143 | -572 |
| Total | 9,533 | 9,562 | 9,841 | 100.0% | -29 | -308 |

COMMENTS

- 248 branded points of sale opened in Q3 2015, including 112 concept store net openings
- 83 new O&O concept stores were added, including 29 in Germany and 38 in China
- Continued focus on global branded network – net 711 branded points of sale added since Q3 2014 including:
 - 359 concept stores
 - 106 shop-in-shops

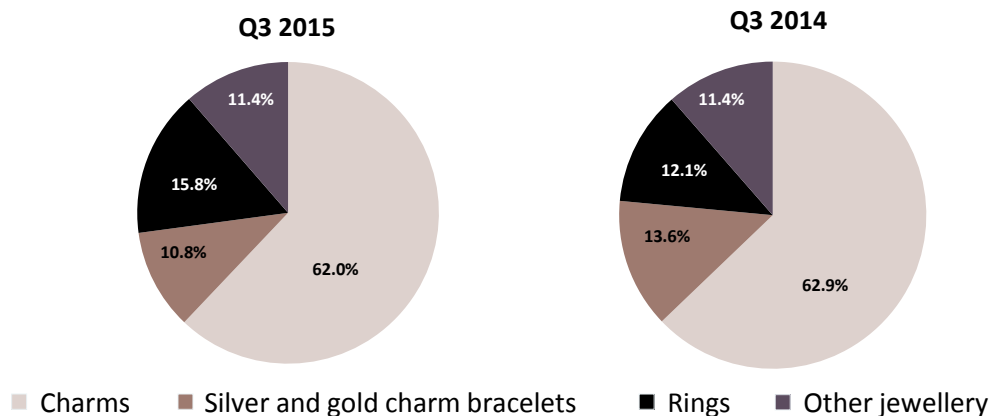
PRODUCT MIX

| PRODUCT MIX (DKKm) | | | | | |
|---------------------------------|--------------|--------------|--------------|------------------------|---------------|
| | Q3 2015 | Q3 2014 | Growth Q3/Q3 | Share of total Q3 2015 | FY 2014 |
| Charms | 2,428 | 1,788 | 35.8% | 62.0% | 7,933 |
| Silver and gold charm bracelets | 422 | 388 | 8.8% | 10.8% | 1,427 |
| Rings | 616 | 344 | 79.1% | 15.8% | 1,192 |
| Other jewellery | 445 | 325 | 36.9% | 11.4% | 1,390 |
| Total | 3,911 | 2,845 | 37.5% | 100.0% | 11,942 |

COMMENTS

- Revenue from Bracelets in North America impacted by decision not to run traditional Q3 Bracelet promotion
 - Bracelets in all other major markets increased with double digit growth rates
- Revenue from Rings increased 79% driven by all regions
- Necklaces and Earrings increased by more than 80% respectively
- Charms and Bracelets share of revenue decreased to 72.8%, as Rings capture an increasing share of revenue

PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE



GROSS MARGIN DEVELOPMENT

GROSS PROFIT (DKKm) AND GROSS MARGIN (%)

| DKKm | Q3 2015 | Q2 2015 | Q3 2014 | FY 2014 |
|---------------------|---------|---------|---------|---------|
| Revenue | 3,911 | 3,598 | 2,845 | 11,942 |
| Cost of sales | 1,018 | 1,025 | 846 | 3,519 |
| Gross profit | 2,893 | 2,573 | 1,999 | 8,423 |
| <i>Gross margin</i> | 74.0% | 71.5% | 70.3% | 70.5% |



COMMENTS

- Gross margin increased 3.7 percentage points versus Q3 2014 driven mainly by raw materials (around +2 pp), channel and market mix (around +2 pp) and FX (around -1 pp)
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately 76% based on average gold and silver spot prices in Q3 2015
- Gross margin impact of 1pp if 10% deviation on commodities

OPEX DEVELOPMENT

| OPEX & MARGINS | | | | |
|---------------------------------|---------|---------|---------|---------|
| | Q3 2015 | Q2 2015 | Q3 2014 | FY 2014 |
| Gross profit | | | | |
| Share of revenue | 74.0% | 71.5% | 70.3% | 70.5% |
| DKKm | 2,893 | 2,573 | 1,999 | 8,423 |
| Operational expenses | | | | |
| Share of revenue | 39.7% | 37.2% | 36.4% | 36.4% |
| DKKm | 1,554 | 1,338 | 1,036 | 4,351 |
| Sales and distribution expenses | | | | |
| Share of revenue | 20.6% | 18.4% | 15.5% | 16.4% |
| DKKm | 807 | 662 | 440 | 1,957 |
| Marketing expenses | | | | |
| Share of revenue | 9.2% | 8.9% | 9.1% | 9.6% |
| DKKm | 360 | 319 | 259 | 1,143 |
| Administrative expenses | | | | |
| Share of revenue | 9.9% | 9.9% | 11.9% | 10.5% |
| DKKm | 387 | 357 | 337 | 1,251 |
| EBIT | | | | |
| EBIT margin | 34.2% | 34.3% | 33.8% | 34.1% |
| Depreciation and amortisation* | 115 | 76 | 57 | 222 |
| EBITDA | | | | |
| EBITDA margin | 37.2% | 36.4% | 35.9% | 36.0% |

*Excluding gains/losses from sale of assets

| COMMENTS | |
|---|--|
| <ul style="list-style-type: none"> All cost lines negatively impacted by currency with a total effect of approximately DKK 80 million | |
| <ul style="list-style-type: none"> Increase in sales and distribution expenses driven by higher revenue as well as an increase in revenue from O&O stores (with an impact of 3.5pp on the S&D ratio) | |
| <ul style="list-style-type: none"> Marketing expenses were DKK 360 million corresponding to 9.2% of revenue compared to 9.1% in Q3 2014 primarily driven by higher media spend | |
| <ul style="list-style-type: none"> Administrative expenses were DKK 387 million corresponding to 9.9% of revenue and impacted by: <ul style="list-style-type: none"> Increased headcount Increase in IT spend | |

REGIONAL EBITDA MARGINS

| EBITDA MARGINS | | | | | | |
|--------------------------------|--------------|--------------|--------------------------------------|--------------|--------------------------------------|--------------|
| | Q3 2015 | Q2 2015 | Q3 2015 vs. Q2 2015 (% pts) | Q3 2014 | Q3 2015 vs. Q3 2014 (% pts) | FY 2014 |
| Americas | 41.6% | 44.4% | -2.8% | 41.3% | 0.3% | 41.4% |
| Europe | 48.0% | 38.6% | 9.4% | 47.8% | 0.2% | 43.3% |
| Asia Pacific | 37.3% | 51.3% | -14.0% | 45.2% | -7.9% | 49.5% |
| Unallocated costs ¹ | -6.8% | -6.7% | -0.1% | -9.0% | 2.2% | -7.4% |
| Group EBITDA margin | 37.2% | 36.4% | 0.8% | 35.9% | 1.3% | 36.0% |

¹ Unallocated costs includes HQ costs, central marketing costs and administration costs in Thailand



COMMENTS

- All regional margins positively impacted by the improved gross margin
- Americas' margin impacted by increase in OPEX related to head count and new headquarter
- Europe's margin negatively impacted by increased costs related to the accelerated network expansion in Germany, as well as declining revenue in Russia
- Asia Pacific decreased 7.9pp driven primarily by the expansion into China and Japan, which had a negative impact of around 10pp

PROFIT DEVELOPMENT

| FINANCIAL ITEMS, TAX AND NET PROFIT | | | |
|-------------------------------------|--------------|------------|--------------|
| DKKm | Q3 2015 | Q3 2014 | FY 2014 |
| EBIT | 1,339 | 963 | 4,072 |
| Finance income | 1 | 4 | 14 |
| Finance costs | -36 | -61 | -214 |
| Profit before tax | 1,304 | 906 | 3,872 |
| Income tax expense | -298 | -181 | -774 |
| Effective tax rate | 22.9% | 20.0% | 20.0% |
| Net profit | 1,006 | 725 | 3,098 |

COMMENTS

- Net finance costs amounted to a net loss of DKK 35 million compared to a loss of DKK 57 million in Q3 2014
- Tax rate for the quarter was 22.9% impacted by the decision to recognise a higher proportion of profit in Denmark (as a consequence of the settlement with the Danish Tax Authorities)
- Net profit increased to DKK 1,006 million

WORKING CAPITAL DEVELOPMENT

WORKING CAPITAL AND CASH MANAGEMENT

| DKKm | Q3 2015 | Q2 2015 | Q1 2015 | Q4 2014 | Q3 2014 |
|--|--------------|---------------|---------------|---------------|--------------|
| Inventory | 2,584 | 2.161 | 1,925 | 1,684 | 2,126 |
| Trade receivables | 1,392 | 1.009 | 1,093 | 1,110 | 1,327 |
| Trade payables | 1,036 | 979 | 954 | 804 | 758 |
| Operating working capital | 2,940 | 2.191 | 2,064 | 1,990 | 2,695 |
| <i>Share of revenue¹</i> | <i>19.6%</i> | <i>15.7%</i> | <i>16.0%</i> | <i>16.7%</i> | <i>24.9%</i> |
| Other receivables | 896 | 881 | 934 | 503 | 352 |
| Tax receivables | 308 | 236 | 259 | 52 | 94 |
| Provisions | 772 | 797 | 807 | 739 | 575 |
| Income tax payable | 1,178 | 838 | 1,114 | 643 | 995 |
| Other payables | 1.252 | 911 | 1,342 | 898 | 653 |
| Net working capital including financial instruments | 942 | 762 | -6 | 265 | 918 |
| <i>Share of revenue¹</i> | <i>6.3%</i> | <i>5.5%</i> | <i>-0.1%</i> | <i>2.2%</i> | <i>8.5%</i> |
| Derivatives | 182 | 177 | 132 | 169 | 188 |
| Net working capital excluding financial instruments | 1,124 | 939 | 126 | 434 | 1,106 |
| <i>Share of revenue¹</i> | <i>7.5%</i> | <i>6.7%</i> | <i>1.0%</i> | <i>3.6%</i> | <i>10.2%</i> |
| Free cash flow | 263 | -268 | 990 | 1,705 | 567 |
| Cash conversion² | 26.1% | -29.5% | 258.5% | 169.3% | 78.2% |
| NIBD/EBITDA³ | 0.4 | 0.2 | -0.1 | -0.3 | 0.0 |
| ROIC⁴ | 65.9% | 65.5% | 70.9% | 67.0% | 54.6% |

COMMENTS

- Operating working capital was 19.6% of revenue at the end of Q3 2015, compared to 24.9% at the end of Q3 2014
- Inventory increased compared to Q3 2014 mainly driven by higher activity, currency and acquisition of stores
 - Decreased due to lower raw material prices
 - Increased compared to Q2 2015 driven by preparation for Christmas launch
- Trade receivables increased due to seasonally extended credit terms in some markets
- Decreased in free cash flow compared to Q3 2014 primarily due to higher CAPEX and unfavourable fluctuations in working capital compared to the Q3 2014

¹ % of revenue in relation to last 12 months revenue. DKK 15,017 m for the period ended 30 September 2015

² Calculated as free cash flow / net profit

³ Calculated as last 12 months EBITDA

⁴ Calculated as last 12 months EBIT / Invested capital (at end of period)

Q3 2015 IN SUMMARY



SUMMARY

- Revenue increase 37.5%
- Continued roll out of stores with the addition of 112 new concept stores during the quarter
- Gross margin was 74.0%
- EBITDA margin was 37.2%
- Free cash flow was DKK 263 million
- Full year revenue guidance maintained at more than DKK 16 billion
- Share buyback of up to DKK 3.9 billion in 2015 on track

QUESTIONS AND ANSWERS

